

COVID-19

Opening up Physiotherapy Services Flowchart

Correct as of 26 August 2020

A new patient makes contact / is referred to your service or an existing patient requires a follow-up

Triage remotely to include COVID screening, clinical triage and patient preference

Significant COVID
risk factors
Risk > Benefit

Intervention can delivered
without F2F/ can be
dealt with virtually.

Clinically reasoned that it is appropriate to
offer a F2F appointment. Benefit > Risk

Deliver advice, intervention and
self-management by virtual means.
Document your treatment as normal.

Undertake shared decision-making
and seek consent with your patient to
offer a f2f appointment.
Ensure you have all the appropriate
measures in place – see 7 factor checklist.
Document your treatment as normal.