COVID-19
Opening up Physiotherapy Services Flowchart
Correct as of 26 August 2020

A new patient makes contact / is referred to your service or an existing patient requires a follow-up

Triage remotely to include COVID screening, clinical triage and patient preference

- Significant COVID risk factors
  - Risk > Benefit
  - Deliver advice, intervention and self-management by virtual means. Document your treatment as normal.

- Intervention can delivered without F2F/
  - can be dealt with virtually.
  - Undertake shared decision-making and seek consent with your patient to offer a f2f appointment.

- Clinically reasoned that it is appropriate to offer a F2F appointment. Benefit > Risk
  - Ensure you have all the appropriate measures in place - see 7 factor checklist.
  - Document your treatment as normal.