Information paper

Information resources on cultural diversity and cultural competence

reference PD059
issuing function Practice and Development
date of issue October 2012
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Introduction

This information paper contains details of websites, journal articles, reports and books of relevance to physiotherapists with an interest in cultural diversity and cultural competence.

This is by no means an exhaustive list, and if you would like further information or more focused information then the CSP Library and Information Services (LIS) team can carry out a literature search for CSP members to retrieve references with search terms that are defined by you.

Details of this service can be found on the CSP website at http://www.csp.org.uk/professional-union/library/literature-searching

Using these information resources

The information is divided into two sections; the first contains details of websites, the second contains details of references.

If you require any photocopies, the LIS team can arrange these subject to copyright restrictions.

Details of this service can be found on the CSP website at http://www.csp.org.uk/professional-union/library/copying

A number of the books and reports listed are held in the CSP Learning Resource Centre (LRC) and are available for loan to CSP members.

Details of this service can be found on the CSP website at: http://www.csp.org.uk/professional-union/library/lending

All web links provided in this paper were active at 30 October 2012.
Websites

**American Occupational Therapy Association**
Multicultural-related resources
http://www.aota.org/Practitioners/Resources/Multicultural/Resources/37721.aspx

**American Physical Therapy Association**
Cultural competence
http://www.apta.org/CulturalCompetence/

**CLAS Act Virginia** – Culturally and Linguistically Appropriate Services (CLAS)
US Government standards for appropriate healthcare services

**Exchange**
A networking and learning programme on health communication for development
http://zunia.org/source/healthcomms.org/

**HRSA**: US Department of Health and Human Services (HRaSA)
Cultural competence resources for health care providers
http://www.hrsa.gov/culturalcompetence/

**International Institute for Environment and Development (IIED)**
Participatory Rural Appraisal (PRA) and Participatory Learning and Action (PLA) Notes. – anthropological approaches to cultural communication and learning in development
http://www.iied.org/

**Mary Seacole Research Centre**. De Montfort University
Particular research concerns of the Centre include care planning in a multi-ethnic NHS, employment opportunities and career development of black and minority ethnic staff and specific ethnic health care needs
Medact
A global health charity tackling issues at the centre of international policy debates
http://www.medact.org

National Centre for Cultural Competence, Georgetown University, USA.
Centre for Child and Human Development
Government funded site for sharing research, models, tools and best practice for clinicians, interpreters and researchers. Contains a huge amount of information and a resources database
http://nccc.georgetown.edu/index.html

Participatory Ethnographic Evaluation Research (PEER)
Anthropological approach to cultural learning
http://options.co.uk/peer

People in Aid
Improves organisational effectiveness within the humanitarian and development sector worldwide by advocating, supporting and recognising good practice in the management of people
http://www.peopleinaid.org/

Resources for Cross Cultural Health Care (RCCHC), Drexel University School of Public Health’s Center for Health Equality. Diversity RX
Promoting language and cultural competence to improve the quality of health care for minority, immigrant, and ethnically diverse communities
http://www.diversityrx.org/

Transcultural Care Associates
A private organisation providing keynote presentations, workshops, seminars, consultations, and training focusing on clinical, administrative, research and educational issues related to cultural competence, transcultural health care & mental health
http://www.transculturalcare.net/

University of Leeds. Centre for Ethnicity and Racism Studies (CERS)
An interdisciplinary centre at the University of Leeds. The Centre has established an international reputation for theoretically informed research on racism and ethnicity, which is applied to specific institutional and community domains including housing, media, higher education, nation-state,

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transnational regimes of governance, Muslim and other marginalised identities.

http://www.heacademy.ac.uk/ourwork/teachingandlearning/inclusion/alldisplays?type=organisations&newid=inclusion/ethnicity/cers&site=york

University of Warwick. UK Centre for Evidence in Ethnicity, Health and Diversity (CEEHD)
Established in 2001 as part of the ESRC research network for evidence-based policy and practice. The Centre is located in the Warwick Medical School and The Mary Seacole Research Centre at De Montfort University, Leicester. CEEHD supports interdisciplinary, collaborative research in the field of ethnicity and health, working with Trusts, community groups and other academic centres.

http://www2.warwick.ac.uk/fac/med/research/csri/ethnicityhealth/

References


Asthma UK. Speaking up: Experiences of asthma care in minority ethnic communities. 2008.
http://www.asthma.org.uk


Bender DG. Random samples. Cultural sensitivity...
In December 1999, Editor Jules Rothstein called on readers to "think about

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Black Lattanzi J, Purnell L. Developing cultural competence in physical therapy practice. Philadelphia Pa: F.A Davis; 2006


Bohmert J. Board perspective. The culture of physical therapy: at a key juncture for the profession, all PTs and PTAs must ask themselves some important questions. PT: Magazine of Physical Therapy. 2002;10(5):21-2.


http://www.transculturalcare.net/Resources.htm

Capell J. Communicating with your clients: are you as "culturally sensitive" as you think? Physiotherapy Canada. 2007;59(3):184-93.


Coyne C. Cultural competency: reaching out to all populations. PT: Magazine of Physical Therapy. 2001;9(10):44.


Gonzalez LJ. Cultural competency in health care. MLA News. 2001(334):8-


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Leavitt RL. Cultural competence: a lifelong journey to cultural proficiency. Thorofare NJ.: Slack Inc; 2010


McNair B. "It's not in their culture" A study of the reflections of white physiotherapists on their work with black and minority ethnic patients. MSc dissertation: Sheffield: University of Sheffield Department of General Practice; 1996 (available for loan from CSP Library and Information Services).

http://www.kent.gov.uk/adult_social_services/leaflets_and_brochures/culturally_competent_care.aspx


Savage F. Simple English is better English. St Albans: Teaching Aids at Low Cost. 
http://www.talcuk.org/books/simple-english-is-better-english.htm


