



MSK Virtual Physiotherapist

Department:	Physiotherapy
Location:	Remote
Line manager:	Virtual Physiotherapy Service Lead
Contract:	Full-time / part-time, flexible working, overtime, and condensed hour options

Your purpose

In this role you will be changing people's lives every day, working from your home as part of a nationwide team of MSK physiotherapists on the cutting edge of advancements in digital MSK healthcare.

Using contemporary and evidence-informed treatment and management methods, you will have the tools and support needed to thrive as a clinician working to deliver outstanding services to patients remotely and using our award-winning technology.

You will manage a varied caseload of patients from across the UK, from Private Medical Insurance customers to NHS patients or those who have been injured in an accident.

How your role fits within our team

Ascenti's Virtual Physiotherapy Team and industry leading remote MSK service was first set up in 2018, which means you will be joining an established team led by experts in this field.

The team comprises of 50+ MSK Physiotherapists all working from home across the UK to deliver our virtual services. You will report into our Virtual Physiotherapy Service Lead and regularly connect with your wider team and Virtual Physiotherapy Mentor.

Key responsibilities

Managing patients

- Manage your own clinical caseload of patients presenting with a variety of conditions and goals.
- Hold consultations and connect with patients remotely online, using our app and workflow technology to hold videocalls and to prescribe exercise treatment plans.
- Use high quality neuromusculoskeletal assessment skills to develop evidence-informed and highly effective treatment and management plans.
- Use strong communication skills to build rapport with patients in a professional manner and inspire trust and convey complex ideas clearly.

- Manage sensitive subjects and any cultural differences or obstacles with patients diplomatically and professionally.
- Use our digital health tools and rehabilitation app to prescribe patients with online resources and home-exercise and management programmes after your appointment.
- Manage high quality patient notes, future appointments, PROMS (patient reported outcome measures) and compliance using our advanced patient workflow system.

Quality & safety

- Maintain high standards of professional conduct and abide by core standards of practice outlined by the HCPC and CSP.
- Complete core physiotherapy training modules and uphold these standards across all that you do.
- Work closely with your manager to identify and manage any risks that may affect quality of care or service.

Personal development

- Utilise the support of our Clinical Development Team and your regional training and mentor leads to collaborate on any complex cases and advance your practice.
- Use our award-winning clinical development resources, including our online training platform Absorb, to elevate your knowledge and stay on top of best practice.
- Attend regular online and offline courses and events, that will contribute to your development as a practitioner and keep up-to-date records of your CPD achievements.
- Work with your mentor and manager to plan your development and annual goals as a physiotherapist, enabling you to progress through our banding structure.

Collaboration

- Build strong working relationships with your physiotherapy team, anyone you may work with in your clinic and our different business departments to achieve shared goals
- Stay connected and network with the wider Ascenti team using our award-winning staff newsletter, intranet, events, and other social resources.

Knowledge experience and qualifications

	Essential	Desirable
Knowledge / skills	<ul style="list-style-type: none"> • Conducting effective clinical assessments and prescribing evidence-based treatment plans. 	<ul style="list-style-type: none"> • Any specialist physiotherapy knowledge or skills relating to specific areas, e.g. women’s health, sports.

	<ul style="list-style-type: none"> • Core standards of physiotherapy practice and code of conduct outlined by the HCPC and CSP. • Excellent IT skills and computer literacy. • Strong verbal patient communication skills. • Appreciation of ethical obligations in physiotherapy, with a strong sense of professional integrity. • Understanding of safety and legal obligations, including patient rights and consent. 	<ul style="list-style-type: none"> • Knowledge of any emerging clinical knowledge or contemporary best practice.
Experience	<ul style="list-style-type: none"> • Evidence of conducting initial assessments, providing diagnosis, and prescribing management plans. • Track record of working and communicating effectively with patients. • Using communication skills effectively and working collaboratively as part of a team or with other physiotherapists. • Evidence of reading / studying in the English language and producing well-structured written documents or reports. • 12 months+ of MSK Physiotherapy experience 	<ul style="list-style-type: none"> • Using modern IT systems or software to support your practice, e.g. videocall technology or electronic note taking. • Track record of building own patient caseload / following. • Experience of evaluating own practice and a commitment to continued learning and development.
Qualifications /membership	<ul style="list-style-type: none"> • BSc (hons) Physiotherapy degree of 2:2 or above • Full Health & Care Professions Council (HCPC) membership. • Full Chartered Society of Physiotherapists (CSP) membership. 	<ul style="list-style-type: none"> • CPD folder with evidence of continued professional development. • Enhanced DBS check.

Professional standards

We care about doing the right thing by our people and everyone that we work with.

We also expect our people to do the right thing and to model our values and the behaviours outlined in our Code of Conduct.

As an Ascenti employee you will follow key principles and policies covering Safeguarding, Equality Diversity and Inclusion, Data Protection and Risk Management.