



MSK Clinical Pathways Lead

Department:	Physiotherapy Network
Location:	Preston & Chorley
Line manager:	Performance & Operations Manager
Contract:	Full-time
Salary:	£46,000-£54,000

Your purpose

As MSK Clinical Pathways Lead you will be an experienced APP and clinical leader within Ascenti and work at the highest level to clinically lead a large APP and physiotherapy team within the integrated and single point of access musculoskeletal Central Lancashire Moving Well (CLMW) service alongside our local FCP services. The CLMW service is delivered alongside Lancashire & South Cumbria NHS Foundation Trust who provides the rheumatology, community pain and chronic fatigue components.

You will manage and develop the MSK pathways within the CLMW and local FCP services, being the key facilitator between Ascenti and our clinical colleagues in secondary care, community and diagnostic teams. This exciting role will directly impact patients' journeys and drive clinical excellence with colleagues and service users.

How your role fits within our team

You will work closely with the Performance & Operations Manager to ensure that Key Performance Indicators (KPIs) are managed appropriately whilst maintaining your own clinical caseload within the APP component of the service.

Key responsibilities

Clinical leadership

- To work with senior clinical and operational management to develop current, and strategically implement future clinical pathways to ensure the patient journey is effective and efficient. This is to include developing clinical pathways both within the CLMW service and collaboratively with local secondary care services. You will have overall responsibility for referrals into and out of the service.
- Act as an expert clinical mentor and educator in the field of MSK management for APPs, FCPs and physiotherapists, ensuring staff development is in line with current MSK core capabilities.
- To monitor and evaluate the impact of APPs and FCPs regarding waiting times, diagnostic conversion rates and referrals into secondary care.

- Work alongside and further strengthen working relationships our local partners, Lancashire & South Cumbria NHS Foundation Trust (LSCFT), Lancashire Teaching Hospitals (LTH) and Ramsay Health Care.
- Lead the clinical triage team, manage rotas and perform clinical triage for the CLMW Ascenti components of the service.
- Report on your teams' performance against contractual KPIs and manage staff performance concerns and escalate onto the Performance & Operations Manager as appropriate.
- Take an active role in presenting clinical related matters in clinical lead meetings with our LSCFT colleagues and negotiate, when appropriate, with multidisciplinary team regarding service needs.
- To deputise for the Performance & Operations Manager and offer operational support and management when called upon.
- Be responsible for template and task management within EMIS (our electronic notes system).

Clinical Component

- Provide direct expert clinical care, which encompasses APP assessment, diagnosis, treatment and management of patients within the CLMW service, managing your own clinical caseload.
- To work as an autonomous practitioner in providing and delivering exceptional neuromusculoskeletal physiotherapy assessments and treatment plans to your own designated clinical caseload of patients presenting with various complex conditions, and having the flexibility to travel to any site within the CCG boundaries to assess / treat ad-hoc complex patients.
- Use your outstanding and well-developed patient communication skills to build rapport and inspire trust, managing sensitive subjects and cultural differences diplomatically and professionally.
- Maintain high quality patient notes, future appointments, PROMS (patient reported outcome measures) and compliance using the appropriate NHS and Ascenti systems.

Quality & safety

- Maintain high standards of professional conduct and abide by core standards of practice outlined by the HCPC and CSP.
- To identify, manage and raise immediately with your line manager any risks to quality, such as workload, communication, and team working, or any issues impacting service delivery.
- Complete advanced physiotherapy training modules and uphold these standards across all that you do.
- Have a lead role in the local medicines management, working closely with Ascenti governance and the Medicines Management Team.

- Take a lead role in audit and evidencing effectiveness of the services.

Personal development

- Demonstrate commitment for the role, possessing a strong desire to continually develop as both a leader and clinician in the field of MSK, whilst also improving clinicians within the team.
- You must be comfortable to have regular constructive feedback provided to you by your line manager.

Collaboration

- Embedding Ascenti’s values and culture throughout the team, creating strong links and unity between the physiotherapy and APP service.
- Work alongside and further strengthen working relationships our local partners, Lancashire & South Cumbria NHS Foundation Trust (LSCFT), Lancashire Teaching Hospitals (LTH) and Ramsay Health Care.
- Build strong working relationships with your NHS colleagues, regional physiotherapy team and contract providers and partners.
- Develop strong links with secondary care providers in your area, enabling fast track referrals to specialists and consultants for patients who may need further intervention.
- Act as the first port of call for expertise in the management of musculoskeletal conditions in your area, providing advice to patients, physiotherapists, other healthcare professionals, GPs and consultants.
- Stay connected and network with the wider Ascenti team using our award-winning staff newsletter, intranet, events, and other social resources.

Knowledge experience and qualifications

	Essential	Desirable
Knowledge / skills	<ul style="list-style-type: none"> • Performing treatment interventions appropriately for this advanced level of clinical care. • Mentoring or clinical leadership skills. • Conducting advanced clinical assessments and prescribing evidence-based treatment plans. • Core standards of physiotherapy practice and code of conduct outlined by the HCPC and CSP. • Excellent IT skills and computer literacy. • Strong verbal patient communication 	<ul style="list-style-type: none"> • Knowledge of emerging clinical trends and contemporary best practice. • Knowledge of EMIS system use. • Knowledge of the CLMW service and local services. • Knowledge of KPIs and impact on MSK services. • Knowledge of medicines management.

	<p>skills.</p> <ul style="list-style-type: none"> • Appreciation of ethical obligations in physiotherapy, with a strong sense of professional integrity. 	
Experience	<ul style="list-style-type: none"> • Extensive post registration experience, including as an APP/ESP, working at a senior level within speciality area (at least 7 years in MSK field). • Demonstrable experience in ordering and interpreting diagnostics and histology results. • Risk assessment and management. • Evidence of conducting initial assessments, providing diagnosis, and prescribing advanced treatment plans across a wide range of complex MSK conditions. • Track record of strong people skills and outstanding communication with patients. • Using communication skills effectively and working collaboratively as part of a team or with other physiotherapists. • Evidence of reading / studying in the English language and producing well-structured written documents or reports. 	<ul style="list-style-type: none"> • Using modern IT systems or software to support your practice, e.g. videocall technology or electronic note taking. • Experience of working with IRMER. • Experience of evaluating own practice and a commitment to continued learning and development. • Complaints management. • Presentation skills & competency using modern presentation software / MS Office programmes.
Qualifications /membership	<ul style="list-style-type: none"> • Chartered Society of Physiotherapy (CSP) recognised degree or diploma in physiotherapy. • Post-registration qualification (MSc or equivalent) in Advanced Practice, Orthopaedic Medicine or equivalent. • MSc module / diploma in injection therapy. • Full Health & Care Professions Council (HCPC) membership. • Full Chartered Society of Physiotherapists (CSP) membership. • CPD folder with evidence of continued professional development. 	<ul style="list-style-type: none"> • Enhanced DBS check.

Professional standards

We care about doing the right thing by our people and everyone that we work with. We also expect our people to do the right thing and to model our values and the behaviours outlined in our Code of Conduct.

As an Ascenti employee you will follow key principles and policies covering Safeguarding, Equality Diversity and Inclusion, Data Protection and Risk Management.